Case 4:16-cv-01915 Document 1-2 Filed in TXSD on 06/29/16 Page 1 of 31

Harris County Docket Sheet

2016-29993

COURT: 165th

FILED DATE: 5/9/2016

CASE TYPE: Debt/Contract - Consumer/DTPA



MATHIS, RONALD

Attorney: CORONA, JESSE S.

vs.

ALLSTATE TEXAS LLOYDS

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MATHIS, RONALD vs. ALLSTATE TEXAS LLOYDS

Cause: 201629993

CDI: 7

Court: 165

165th

6/28/2016

APPEALS

No Appeals found.

COST STATMENTS

No Cost Statments found.

TRANSFERS

No Transfers found.

POST TRIAL WRITS

No Post Trial Writs found.

ABSTRACTS

No Abstracts found.

SETTINGS

No Settings found.

NOTICES

No Notices found.

SUMMARY

CASE DETAILS COURT DETAILS

File Date 5/9/2016 Court

Case (Cause) Location Civil Intake 1st Floor Address 201 CAROLINE (Floor: 12)

Case (Cause) Status Active - Civil HOUSTON, TX 77002 Phone:7133686270

Case (Cause) Type Debt/Contract - Consumer/DTPA JudgeName DEBRA IBARRA MAYFIELD

Next/Last Setting Date N/A Court Type Civil

Jury Fee Paid Date 5/9/2016 Court Type Civil

ACTIVE PARTIES

Name Type Post Attorney

Jdgm

MATHIS, RONALD PLAINTIFF - CIVIL CORONA, JESSE S.

11203 PEMBRIDGE DRIVE, HOUSTON, TX 77071

ALLSTATE TEXAS LLOYDS DEFENDANT - CIVIL HIGGINS,

ROGER D.

MATHIS, GUADALUPE PLAINTIFF - CIVIL CORONA, JESSE S.

11203 PEMBRIDGE DRIVE,, HOUSTON, TX 77071

ALLSTATE TEXAS LLOYDS REGISTERED AGENT

INACTIVE PARTIES

No inactive parties found.

JUDGMENT/EVENTS

Date	Description	Order Signed	Post Pgs Jdgm	Volume /Page	Filing Attorney	Person Filing
6/24/2016	ANSWER	S	0	Ü	HIGGINS, ROGER D.	O
5/9/2016	JURY FEE PAID (TRCP 216)		0			
5/9/2016	ORIGINAL PETITION		0		CORONA, JESSE S.	MATHIS, GUADALUPE
5/9/2016	ORIGINAL PETITION		0		CORONA, JESSE S.	MATHIS, RONALD

SERVICES

Type	Status	Instrument	Person	Requested	Issued	Served	Returned Received	Tracking	Deliver
									To
CITATIO	N SERVICE RETURN/EXECUTED		ALLSTATE TEXAS LLOYDS	5/9/2016	5/12/2016	6/6/2016	6/11/2016	73246544	ATTORNEY PICK-UP

DOCUMENTS

Number	Document	Post Date Jdgm	Pgs
70827743	defendant's original_answer	06/24/2016	2
70671431	vacation letter	06/16/2016	1
70595269	Citation and Green Card	06/13/2016	2
70706286	Civil Bureau Process Pick-Up Form	05/12/2016	1
70147458	Plaintiffs Original Petition	05/09/2016	44
-> 70147459	Civil Case Information Sheet	05/09/2016	1

Case 4:16-cv-01915 Document 1-2 Filed in TXSD on 06/29/16 Page 4 of 31

5/9/2016 10:37:25 AM Chris Daniel - District Clerk Harris County Envelope No. 10520137 By: Sarah Anderson Filed: 5/9/2016 10:37:25 AM

2016-29993 / Court: 165

DON'T DAKE TIME		
RONALD MATHIS,	§	IN THE DISTRICT COURT
GUADALUPE MATHIS,	§	
	§	
Plaintiffs,	§	
	§	
vs.	§	HARRIS COUNTY, TEXAS
	§	
ALLSTATE TEXAS LLOYD'S,	§	
	§	
Defendant.	§	JUDICIAL DISTRICT

CAUSE NO.

PLAINTIFFS' ORIGINAL PETITION

TO THE HONORABLE JUDGE OF SAID COURT:

COMES NOW, RONALD MATHIS and GUADALUPE MATHIS (the "MATHIS" and/or "Plaintiffs"), and complains of ALLSTATE TEXAS LLOYD'S ("ALLSTATE" and/or "Defendant"). In support of such claims and causes of action, Plaintiffs respectfully show unto this Honorable Court and Jury as follows:

I. DISCOVERY CONTROL PLAN

1.1 Discovery in this case should be conducted in accordance with a Level 3 tailored discovery control plan pursuant to Texas Rule of Civil Procedure 190.4. Plaintiffs affirmatively plead this suit is not governed by the expedited-actions process in Texas Rule of Civil Procedure 169, as Plaintiffs seek monetary relief over \$100,000.

II. PARTIES

- 2.1 Plaintiffs, RONALD MATHIS and GUADALUPE MATHIS, are residents of Harris County, Texas.
- 2.2 Defendant, ALLSTATE TEXAS LLOYD'S, is a domestic company engaged in the business of insurance in this state. It may be served with process by serving its registered

agent, CT Corporation System, by certified mail, return receipt requested, at 1999 Bryan Street, Suite 900, Dallas, Texas 75201-3136, or wherever it may be found. Plaintiffs request citation be issued at this time.

III. JURISDICTION AND VENUE

- 3.1 This Court has jurisdiction over this case in that the amount in controversy exceeds the minimum jurisdictional limits of this Court.
- 3.2 Venue is proper in Harris County, Texas, because all or a substantial part of the events giving rise to the lawsuit occurred in this county, and the insured property that is the basis of this lawsuit is located in Harris County, Texas.

IV. AGENCY AND RESPONDEAT SUPERIOR

4.1 Whenever in this petition it is alleged that Defendant did any act or thing, it is meant that Defendant or its agents, officers, servants, employees, or representatives did such a thing. It was also done with the full authorization or ratification of Defendant or done in the normal routine, course and scope of the agency or employment of Defendant or its agents, officers, servants, employees, or representatives.

V. CONDITIONS PRECEDENT

5.1 All conditions precedent to recovery have been performed, waived, or have occurred.

VI. FACTS APPLICABLE TO ALL COUNTS

- 6.1 The MATHIS are the owners of a Texas Homeowner's Policy number 229064800 issued by ALLSTATE (the "Policy").
- 6.2 The MATHIS own the insured property, which is specifically located at 11203 Pembridge Drive, Houston, Texas 77071 (the "Property").

- 6.3 ALLSTATE, or its agent(s), sold the Policy, insuring and covering the Property against damages from storm-related events, to Plaintiffs.
- 6.4 On or about May 25, 2015, the MATHIS experienced a storm that damaged the Property. In its track, the storm left behind widespread damage to the Property, Plaintiffs' home.
- 6.5 The MATHIS timely submitted a claim to ALLSTATE. ALLSTATE assigned various adjusters to adjust the claim. However, ALLSTATE and its agents were not diligent in investigating Plaintiffs' loss. ALLSTATE failed to timely and accurately investigate the covered loss. ALLSTATE assigned claim number 0372594655 to the MATHIS' claim.
- 6.6 Ultimately, ALLSTATE, inspected the MATHIS' property after the storm. During the inspection, ALLSTATE, was tasked with the responsibility of conducting a thorough and reasonable investigation of the MATHIS' claim, including determining the cause of, and then quantifying the damage done to the MATHIS' home.
- 6.7 ALLSTATE prepared a repair estimate which did not account for all of the covered damages. Further, even the damages that were accounted for were vastly under-scoped. Thus, Defendant ALLSTATE demonstrated it did not conduct a thorough investigation of the claim.
- 6.8 Defendant ALLSTATE failed to fairly evaluate and adjust the MATHIS' claim as they are obligated to do under the Policy and Texas law. By failing to properly investigate the claim and wrongfully denying full coverage to the MATHIS, ALLSTATE engaged in unfair settlement practices by misrepresenting material facts to the MATHIS.
- 6.9 Defendant ALLSTATE failed to perform its contractual duty to adequately compensate the MATHIS under the terms of the Policy. Specifically, Defendant ALLSTATE failed and refused to properly pay proceeds for the Policy, although due demand was made for

proceeds to be paid in an amount sufficient to cover the damaged property, and all conditions precedent to recovery upon the Policy had been carried out and accomplished by the MATHIS. Defendant ALLSTATE's conduct constitutes a material breach of the insurance contract.

- 6.10 Defendant ALLSTATE misrepresented to the MATHIS that the damage to the Property was not covered under the Policy, even though the damage was caused by a covered peril. Defendant's conduct constitutes a violation of the Unfair Settlement Practices section of the Texas Insurance Code. Tex. Ins. Code § 541.060(a)(1).
- 6.11 Defendant ALLSTATE's repair estimate under-scoped the covered damages and misrepresented the benefits under the Policy, which promised to pay the amount of loss to the MATHIS. Defendant's conduct constitutes a violation of the Misrepresentation Regarding Policy or Insurer section Texas Insurance Code. Tex. Ins. Code § 541.051(1)(B).
- 6.12 Defendant ALLSTATE failed to make an attempt to settle the MATHIS' claims in a prompt and fair manner, although they were aware of its liability to the MATHIS was reasonably clear under the Policy. Defendant's conduct constitutes a violation of the Unfair Settlement Practices section of the Texas Insurance Code. Tex. Ins. Code § 541.060(a)(2)(A).
- 6.13 Defendant ALLSTATE failed to explain to the MATHIS why full payment was not being made. Furthermore, Defendant did not communicate that future payments would be forthcoming to pay for the entire losses covered under the Policy, nor did Defendant provide any explanation for the failure to adequately settle the MATHIS' claims. Tex. Ins. Code § 541.060(a)(3).
- 6.14 Defendant ALLSTATE failed to affirm or deny coverage of the MATHIS' claim within a reasonable time. Specifically, the MATHIS did not receive timely indication of acceptance or rejection, regarding the full and entire claim, in writing from Defendants.

Defendant's conduct constitutes a violation of the Unfair Settlement Practices section of the Texas Insurance Code. Tex. Ins. Code § 541.060(a)(4).

- 6.15 Defendant ALLSTATE refused to fully compensate the MATHIS under the terms of the Policy, even though Defendant failed to conduct a reasonable investigation. Specifically, Defendant ALLSTATE performed a results/outcome-oriented investigation of Plaintiffs' claim, which resulted in a biased, unfair and inequitable evaluation of the MATHIS' losses to the Property. Defendant's conduct constitutes a violation of the Unfair Settlement Practices section of the Texas Insurance Code. Tex. Ins. Code § 541.060(a)(7).
- by (1) making an untrue statement of material fact regarding coverage; (2) failing to state a material fact necessary to make other statements made not misleading, considering the circumstances under which the statements were made; (3) making a statement in a manner that would mislead a reasonably prudent person to a false conclusion of a material fact regarding coverage; (4) making a material misstatement of law; and/or (5) failing to disclose a matter required by law to be disclosed, including failing to make a disclosure in accordance with another provision of the Texas Insurance Code, in violation of Section 541.061 of the same.
- 6.17 Defendant ALLSTATE failed to meet its obligation under the Texas Insurance Code regarding timely acknowledging Plaintiffs' claim, beginning an investigation of the MATHIS' claim, and requesting all information reasonably necessary to investigate the MATHIS' claim within the statutorily mandated deadline. Defendant's conduct constitutes a violation of the Prompt Payment of Claims subchapter of the Texas Insurance Code. Tex. Ins. Code § 542.055.

- 6.18 Defendant ALLSTATE failed to accept or deny the MATHIS' full and entire claim within the statutory mandated deadline of receiving all necessary information. Defendant's conduct constitutes a violation of the Prompt Payment of Claims subchapter of the Texas Insurance Code. Tex. Ins. Code § 542.056.
- 6.19 Defendant ALLSTATE failed to meet its obligations under the Texas Insurance Code regarding payment of claims without delay. Specifically, Defendant has delayed full payment of Plaintiffs' claim longer than allowed and, to date, the MATHIS have not yet received full payment for their claim. Defendant's conduct constitutes a violation of the Prompt Payment of Claims subchapter of the Texas Insurance Code. Tex. Ins. Code § 542.058.
- 6.20 From the point in time the MATHIS' claim was presented to Defendant ALLSTATE, the liability of Defendant to pay the full claim in accordance with the terms of the Policy was reasonably clear. However, Defendant ALLSTATE has refused to pay the MATHIS in full, despite there being no basis whatsoever on which a reasonable insurance company would have relied to deny the fully payment. Defendant's conduct constitutes a breach of the common law duty of good faith and fair dealing.
- 6.21 As a result of Defendant's wrongful acts and omissions, the MATHIS were forced to retain the professional services of the attorney and law firm who are representing the MATHIS with respect to these causes of action. On or about February 16, 2016, the MATHIS' counsel sent a letter of representation requesting various documents related to the storm.
- 6.22 On or about March 22, 2016, the MATHIS' counsel sent a Texas Deceptive Trade Practices Act ("DTPA") and Texas Insurance Code Notice and Demand letter the Defendant. The letter informed Defendant of potential violations under the DTPA and Insurance Code related to its handling and adjusting of Plaintiffs' claim and potential claims, including attorney's

fees, statutory penalty interest, and additional damages arising from those violations. The Notice and Demand letter provided Defendant with the statutorily mandated sixty days to respond, and an opportunity to resolve the claim without extended litigation costs. Defendant made no attempt to respond to the Demand or settle the claim; satisfying the statutory requirement that Defendants either deny a DTPA and Insurance Code Demand or be allotted a sixty time period to attempt to resolve the claim before a petition is to be filed.

6.23 To date, Defendant ALLSTATE has failed to and refused to pay the MATHIS for the proper repair of the property. The MATHIS' experience is not an isolated case. The acts and omissions of Defendants committed in this case, or similar acts and omissions, occur with such frequency that they constitute a general business practice of Defendants with regard to handling this type of claim. Defendants' entire process is unfairly designed to reach favorable outcomes for the company at the expense of the policyholder.

VII. COUNTS

7.1 Plaintiffs incorporate by reference all facts, statements, and allegations set forth in all previous paragraphs, as if set forth in full in each cause of action that follows.

7.2 COUNT 1 – BREACH OF CONTRACT

- a. At the time of the loss, Plaintiffs had valid, enforceable insurance contract in place, issued by Defendant (the "Policy"). Plaintiffs were the insureds of the contract. Plaintiffs fully performed their contractual obligations by making premium payments as required by the insurance contract, and at all times complied fully with all material provisions of the Policy.
- b. According to the Policy that Plaintiffs purchased, Defendant ALLSTATE had the duty to investigate and pay Plaintiffs' policy benefits for claims made for covered

damages, including additional benefits under the Policy, resulting from the damages. As a result of these damages, which result from covered perils under the Policy, the Plaintiffs' home has been damaged.

c. Defendant ALLSTATE's failure to properly investigate and refusal, as described above, to pay the adequate compensation as it is obligated to do under the terms of the Policy in question and under the laws of the State of Texas, constitutes a material breach of Defendant ALLSTATE's contract with Plaintiffs. As a result of this breach of contract, Plaintiffs have suffered the damages that are described in this Petition, the producing cause of which is Defendant's actions.

7.3 COUNT 2 – PROMPT PAYMENT OF CLAIMS; VIOLATION OF TEXAS INSURANCE CODE §542, ET SEQ.

- a. Under the Texas Insurance Code, Defendant ALLSTATE had a duty to investigate and pay Plaintiffs' claim under the Policy in a timely manner. Defendant ALLSTATE violated Section 542 of the Texas Insurance Code by not timely: (1) commencing its investigation of the claim; (2) requesting information needed to investigate the claim; (3) communicating with its insured regarding the status of its investigation, including failing to accept or reject Plaintiffs' claim in writing within the statutory timeframe; (4) conducting its investigation of the claim; and (5) paying the claim.
- b. All of the above-described acts, omissions, and failures of Defendant is a producing cause of Plaintiffs' damages that are described in this petition. Defendant ALLSTATE is therefore liable under Section 542 for penalty interest at the rate set forth in the statute, and attorney's fees taxed as costs of this suit.

c. Additionally, if it is determined Defendant ALLSTATE owes Plaintiffs any additional money on Plaintiffs' claim, then Defendant has automatically violated Section 542 in this case.

7.4 COUNT 3 – UNFAIR INSURANCE PRACTICES; VIOLATION OF TEXAS INSURANCE CODE § 541, ET SEQ.

- a. As an insurer, Defendant ALLSTATE owes statutory duties to Plaintiffs as its insured. Specifically, the Texas Insurance Code prohibits Defendant ALLSTATE from engaging in any unfair or deceptive act or practice in the business of insurance.
- b. By its acts, omissions, failures, and conduct, Defendant ALLSTATE has engaged in unfair and deceptive acts or practices in the business of insurance in violation of 541 of the Texas Insurance Code. Such violations include, without limitation, all the conduct described in this petition, plus Defendant's unreasonable delays and underscoping in the investigation, adjustment, and resolution of the Plaintiffs' claim, plus Defendant's failure to pay for the proper repair of the Plaintiffs' home on which liability had become reasonably clear. They further include Defendant's failure to give Plaintiffs the benefit of the doubt. Specifically, Defendant ALLSTATE are guilty of the following unfair insurance practices:
 - i. Misrepresenting to Plaintiffs pertinent facts or policy provisions relating to the coverage at issue;
 - ii. Failing to attempt in good faith to effectuate a prompt, fair, and equitable settlement of claim submitted in which liability had become reasonably clear;

- iii. Failing to provide promptly to a policyholder a reasonable explanation of the basis in the insurance policy in relation to the facts or applicable law for the denial of a claim or for the offer of a company's settlement.
- iv. Failing to affirm or deny coverage of Plaintiffs' claim within a reasonable time;
- v. Refusing to pay Plaintiffs' claim without conducting a reasonable investigation with respect to the claim; and
- vi. Misrepresenting the insurance policy sold to Plaintiffs by (1) making an untrue statement of material fact regarding coverage; (2) failing to state a material fact necessary to make other statements made not misleading, considering the circumstances under which the statements were made; (3) making a statement in a manner that would mislead a reasonably prudent person to a false conclusion of a material fact regarding coverage; (4) making a material misstatement of law; and/or (5) failing to disclose a matter required by law to be disclosed, including failing to make a disclosure in accordance with another provision of the Texas Insurance Code.
- c. Defendant ALLSTATE has also breached the Texas Insurance Code when it breached its duty of good faith and fair dealing. Defendant's conduct as described herein has resulted in Plaintiffs' damages that are described in this petition.
- d. All of the above-described acts, omissions, and failures of Defendant is a producing cause of Plaintiffs' damages that are described in this petition, and were done knowingly and/or intentionally as that term is used in the Texas Insurance Code.

7.5 COUNT 4 – DTPA; VIOLATIONS OF TEXAS BUSINESS AND COMMERCE CODE § 17.46, ET SEQ.

- a. Plaintiffs are consumers of goods and services provided by Defendant as defined by the Texas Deceptive Trade Practices Act ("DTPA"), codified under Chapter 17 of the Texas Business and Commerce Code. The Plaintiffs have met all conditions precedent to bringing this cause of action against Defendants. Specifically, Defendant's violations of the DTPA include without limitation, the following matters.
- b. By its acts, omissions, failures, and conduct that are described in this petition, Defendant ALLSTATE has committed false, misleading, or deceptive acts or practices in violation of § 17.46(b)(2), (3), (5), (7), (11), (12), (13), (20), and (24) of the DTPA. In this respect, Defendant's violations include without limitation:
 - i. Unreasonable delays in the investigation, adjustment and resolution of Plaintiffs' claim, during which Defendant employed a series of alleged "independent adjusters" under the control of Defendant, that caused confusion to Plaintiffs as to whom was representing whom, and had whose best interests in mind. This gives Plaintiffs the right to recover under Section 17.46(b)(2) and (3) of the DTPA;
 - ii. As described in this Petition, Defendant represented to Plaintiffs that the insurance policy and Defendant's adjusting and investigative services had characteristics, uses, or benefits that it did not have, which gives Plaintiffs the right to recover under Section 17.46(b)(5) of the DTPA;
 - iii. As described in this Petition, Defendant represented to Plaintiffs that the insurance policy and Defendant's adjusting and investigative services

were of a particular standard, quality, or grade when they were of another in violation of Section 17.46(b)(7) of the DTPA;

- iv. As described in this petition, Defendant represented to Plaintiffs that the insurance policy and Defendant's adjusting and investigative services conferred or involved rights, remedies, or obligations that it did not have, which gives Plaintiffs the right to recover under Section 17.46(b)(12) of the DTPA;
- v. Defendant knowingly made false or misleading statements of fact concerning the need for replacement of roofing systems, which gives Plaintiffs the right to recover under Section 17.46(b)(13) of the DTPA;
- vi. Defendant breached an express and /or implied warranty that the damage caused by the subject storm would be covered under the insurance policies. This entitles the Plaintiffs to recover under Sections 17.46(b)(12) and (20) and 17.50(a)(2) of the DTPA;
- vii. Defendant failed to disclose information concerning the insurance policy which was known at the time of the transaction where the failure to disclose such information was intended to induce the Plaintiffs into a transaction into which the Plaintiffs would not have entered had the information been disclosed. This gives Plaintiffs the right to recover under Section 17.46(b)(24) of the DTPA;
- viii. Defendant's actions, as described in this petition, are unconscionable in that it took advantage of Plaintiffs' lack of knowledge, ability, and experience to a grossly unfair degree. Defendant's unconscionable conduct gives Plaintiffs the right to relief under Section 17.50(a)(3) of the DTPA; and

- ix. Defendant's conduct, acts, omissions, and failures as described in this petition, are unfair practices in the business of insurance in violation of Section 17.50(a)(4) of the DTPA, under which violations of Chapter 541 of the Texas Insurance Code are an enabling statute.
- c. All of the above-described acts, omissions, and failure of Defendant is a producing cause of Plaintiffs' damages that are described in this petition. All of the above-described acts, omissions, and failures of Defendant were done knowingly and intentionally, as those terms are used and defined in the Texas Deceptive Trade Practices Act.

7.6 COUNT 5 – BREACH OF DUTY OF GOOD FAITH AND FAIR DEALING

a. By its acts, omissions, failures, and conduct, Defendant has breached its common law duty of good faith and fair dealing by failing to pay the proper amounts on Plaintiffs' entire claim without any reasonable basis, and by failing to conduct a reasonable investigation to determine whether there was a reasonable basis for this denial. Defendant has also breached this duty by unreasonably delaying payment of Plaintiffs' entire claim, and by failing to settle Plaintiffs' entire claim because Defendant knew or should have known that it was reasonably clear that the claim was covered. These acts, omissions, failures, and conduct of Defendant is a proximate cause of Plaintiffs' damages.

7.7 **COUNT 6 – MISREPRESENTATION**

a. Defendant ALLSTATE is liable to Plaintiffs under the theories of intentional misrepresentation, or in the alternative, negligent misrepresentation.

Defendant ALLSTATE did not inform Plaintiffs of certain exclusions in the policy.

Misrepresentations were made by Defendant ALLSTATE or its agents, with the intention that they should be relied upon and acted upon by Plaintiffs, who relied on the misrepresentations to his detriment. As a result, Plaintiffs have suffered damages, including but not limited to loss of the Property, loss of use of the Property, mental anguish and attorney's fees. Defendant ALLSTATE is liable for these actual consequential and penalty-based damages.

VIII. WAIVER AND ESTOPPEL

8.1 Defendant is waived and is estopped from asserting any coverage defenses, conditions, exclusions, or exceptions to coverage not contained in any reservation of rights letter to the Plaintiffs.

IX. DAMAGES / CLAIMS FOR RELIEF

- 9.1 All the damages described and sought in this petition are within the jurisdictional limits of the Court and exceed an aggregate amount of monetary relief over \$100,000 but not more than \$200,000.
- 9.2 The above described acts, omissions, failures, and conduct of Defendants caused Plaintiffs' damages, which include, without limitation, (1) the cost to properly repair Plaintiffs' home, (2) any investigative and engineering fees incurred by Plaintiffs, (3) court costs, and (4) attorney fees. The Plaintiffs are entitled to recover consequential damages from Defendants' breach of contract. The Plaintiffs are also entitled to recover the amount of Plaintiffs' claim plus an 18% per annum penalty on that claim against Defendants as damages under Section 542 of the Texas Insurance Code, plus prejudgment interest.
- 9.3 Defendant has also "knowingly" and "intentionally" committed deceptive trade practices and unfair insurance practices as those terms are defined in the applicable statutes.

Because of Defendant's knowing and intentional misconduct, Plaintiffs are entitled to additional damages as authorized by Section 17.50(b)(1) of the DTPA, which allow recovery of up to three times economic damages. Where there is an enabling statute for the DTPA, as there is here with the Texas Insurance Code, Plaintiffs are entitled to recovery of up to three times actual damages. Plaintiffs are further entitled to the additional damages that are authorized by Section 541 of the Texas Insurance Code.

9.4 Defendant's breach of its duty of good faith and fair dealing owed to Plaintiffs was done intentionally, with a conscious indifference to the rights and welfare of Plaintiffs, as defined in Chapter 41 of the Texas Civil Practice and Remedies Code. These violations by Defendant is the type of conduct which the State of Texas protects its citizens against by the imposition of exemplary damages. Therefore, Plaintiffs seek the recovery of exemplary damages in the amount to be determined by the finder of fact that is sufficient to punish Defendant for its wrongful conduct and to set an example to deter Defendant and others similarly situated from committing similar acts in the future.

X. ATTORNEY'S FEES

10.1 As a result of Defendant's conduct that is described in this petition, Plaintiffs have been forced to retain the undersigned law firm and attorney to prosecute this action, and has agreed to pay reasonable attorney's fees. Plaintiffs are entitled to recover these attorney's fees under Chapter 38 of the Texas Civil Practice and Remedies Code, Section 541 and 542 of the Texas Insurance Code, and Section 17.50 of the DTPA.

XI. DISCOVERY

11.1 Under Texas Rule of Civil Procedure 194, the Defendant is requested to disclose within fifty (50) days of service of this request, the information of material described in Texas

Rule of Civil Procedure 194.2(a) through (l). Plaintiffs' Requests for Disclosure, Requests for Production, Interrogatories, and Requests for Admissions are attached, for service at the time of service of this petition, and incorporated herein by reference.

XII. JURY DEMAND

12.1 Plaintiffs demand a jury trial and tenders the appropriate fee with this petition.

XIII. PRAYER

WHEREFORE, PREMISES CONSIDERED, Plaintiffs RONALD MATHIS and GUADALUPE MATHIS pray that Defendant ALLSTATE TEXAS LLOYD'S be cited to appear and answer herein, and that upon trial hereof, said Plaintiffs have and recover such sums as would reasonably and justly compensate Plaintiffs in accordance with the rules of law and procedure, as to economic damages, actual damages, consequential damages, statutory penalty interest, treble damages under the Texas Deceptive Trade Practices Act and Texas Insurance Code, and all punitive and exemplary damages as may be found. In addition, Plaintiffs request the award of attorney's fees for the trial and any appeal of this case, for all costs of court, for prejudgment and post-judgment interest, at the highest rate allowed by law, and for any other and further relief, at law or in equity, to which Plaintiffs may show themselves to be justly entitled.

Respectfully submitted,

THE CORONA LAW FIRM, PLLC

By: /s/ Jesse S. Corona

Jesse S. Corona Texas Bar No. 24082184 Southern District Bar No. 2239270 521 N Sam Houston Pkwy E, Ste. 420 Houston, Texas 77060 Office: 281.882.3531

Facsimile: 713.678.0613
Jesse@theCoronaLawfirm.com

ATTORNEY FOR PLAINTIFFS

Case 4:16-cv-01915 Document 1-2 Filed in TXSD on 06/29/16 Page 21 of 31 5/9/2016 10:37:25 AM

CIVIL CASE INFORMATION SHEET (REV. 2713)

Chris Daniel - District Clerk

CAUSE NUMBER (FOR CLERK USE ONLY) STYLED Ronald and Guadalupe Mathis vs. Alistate Texas Lloyd's

Harris County

COURT (FOR CLEAR USE OF Envelope No: 10520137

By: ANDERSON, SARAH A Filed: 5/9/2016 10:37:25 AM

(e.g., John Smith v. All American Insurance Co; In re Mary Ann Jones: In the Matter of the Estate of George Jackson)

A civil case information sheet must be completed and submitted when an original petition or application is filed to initiate a new civil, family law, probate, or mental health case or when a post-judgment petition for modification or motion for enforcement is filed in a family law case. The information should be the best available at

the time of filing.				T	
1. Contact information for person	completing case information sheet:	Names of parties I	n case:	Person	or entity completing sheet is: by for Plaintiff/Petitioner
Name: ie	iesse@thecoronalawtirm.com		Plaintiff(s)/Petitioner(s):		Plaintiff/Petitioner /-D Agency
	dmin@thecoronalawfirm.co		S	Other:	*D Agency
521 N. Sam Address: Houston Pkwy E. Ste. 420	Telephone: ' (281) 882-3531	Guadalupe N	lathis	Additiona	Parties in Child Support Case:
		Defendant(s)/Respo	mdent(s):	Custodial	Parent:
City/State/Zip:	(710) 670 0610	Allstate Texa	s Lloyd's	<u> </u>	
Houston, Texas 77060	(713) 678-0613			Non-Custo	odial Parent:
Signature:	State Bar No:			Presumed	Fathor
June Grand	24082184	I Attach additional mave as	necessary to list all parties]	Ficaumou	1 411/17.
2. Indicate case type, or identify	he most important issue in the case (
	Civil			Fam	lly Law
Contract	Injury or Damage	Real Property	Marriage Relat	ionshin	Post-judgment Actions (non-Title IV-D)
Debt/Contract	Assault/Battery []Eminent Domain/	Annulment		Enforcement
☐ Consumer/DTPA ☐ Debt/Contract	☐Construction ☐Defamation ☐	Condemnation TPartition	Declare Marri	age Void	☐ Modification—Custody ☐ Modification—Other
☐Fraud/Misrepresentation	Malpractice [Quiet Title	□With Child		Title IV-D
Other Debt/Contract:	☐ Accounting [[] Legal []	Trespass to Try Title Other Property:	□No Childre	n.	☐ Enforcement/Modification ☐ Paternity
Forecloswe	☐ Medical	# 2000 100 100 100 100 100 100 100 100 10	- ¹		Reciprocals (UIFSA)
☐ Home Equity—Expedited ☐ Other Foreclosure	☐Other Professional Liability:	- 10 - 10 - 10 - 10 - 10 - 10 - 10 - 10			☐Support Order
Franchise	- 10	Related to Criminal Matters	Other Famil		Parent-Child Relationship
☐Insurance ☐Landlord/Tenant	☐ Motor Vehicle Accident ☐ Premises ☐	Expunction	Enforce Forei		Adoption/Adoption with
☐Non-Competition	Product Liability	☐Judgment Nisi ☐Non-Disclosure	Judgment □Habeas Corpt	1.2	Termination
☐ Partnership☐Other Contract:		☐Non-Disclosure ☐Seizure/Forfeiture	☐Name Change	٤. ا	☐Child Protection ☐Child Support
	List Product:	Writ of Habeas Corpus— Pre-indiciment	- □Protective On □Removal of D	der	☐Custody or Visitation ☐Gestational Parenting
'	Other Injury or Damage:	Other:	of Minority	risadinues	☐Grandparent Access
	As a second and an international international second		□Other:		☐ Parentage/Paternity ☐ Termination of Parental
Employment	Other Cit	110			Rights
☐ Discrimination:	☐Administrative Appeal [Lawyer Discipline			Other Parent-Child:
Retaliation	Antimust Unfair [☐Perpetuate Testimony ☐Securities/Stock		:	
Workers' Compensation	☐Code Violations [Tortious Interference			
Other Employment:	# TOTAL CONTRACT OF THE PROPERTY OF THE PROPER	Other:	we.'		
	∐Intellectual Property				#1.5.Lu
7.x			Mental Health		
☐Tax Appraisal ☐Tax Delinquency	Probate/Wills/Intestate Administrati	on	□Guardianship—Adı □Guardianship—Mir		
Other Tax	☐Independent Administration		Mental Health	***	
·	Other Estate Proceedings		Other:	messaniiiidunaada	*.
3. Indicate procedure or remedy	if applicable (may select more than I				
Appeal from Municipal or Just	ice Court Declaratory	Judgment		dgment Ren	redy
☐ Arbitration-related ☐ Attachment	☐ Garnishmer ☐ Interpleade		∏ Prote ☐ Recc	ctive Order iver	
☐Bill of Review	□License		□Sequ	estration	Na takin hawa ili gan daga da ili sa nja nja ili j
☐ Certiorari ☐ Class Action	Mandainus ☐ Temporary Restraining Order/Injunction ☐ Turnover				
4. Indicate damages sought (do not select if it is a family law case):					
Less than \$100,000, including damages of any kind, penalties, costs, expenses, pre-judgment interest, and attorney fees Less than \$100,000 and non-monetary relief					
Over \$100, 000 but not more to	nan \$200,000				
Over \$200,000 but not more the Over \$1,000,000	an \$1,000,000				
□ □ DAKET 3 LYNNYNIN					

VERIFIED BID



CHRIS DANIEL

HARRIS COUNTY DISTRICT CLERK

COPY OF PLEADING PROVIDED BY PLTD.

Civil	Process Pick-Up Form
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REQUESTI	NG ATTORNEY/FIRM NOTIFICATION
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*CIVIL PROCESS SERVER:	attorney Dickup
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*PERSON NOTIFIED SVC READY	: Representative
* NOTIFIED BY: C. Martin	
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*Process papers released to:	
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Case 4:16-cv-01915 Document 1-2 Filed in TXSD on 06/29/16 Page 23 of 31

6/11/2016 7:36:35 AM
Chris Daniel - District Clerk Harris County
COPY OF PLEADING PROVENSEDE No. 41097778
By: BEVERLY CHEVALIER
Filed: 6/13/2016 12:00:00 AM

CAUSE NO. 201629993

RÉCEIPT NO.

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ATY

	*******	TR # 73246544
PLAINTIFF: MATHIS, RONALD vs.		In The 165th Judicial District Court
DEFENDANT: ALLSTATE TEXAS LLOYDS		of Harris County, Texas 165TH DISTRICT COURT Houston, TX

CITATION

THE STATE OF TEXAS County of Harris

TO: ALLSTATE TEXAS LLOYDS
MAY BE SERVED BY SERVING ITS REGISTERED AGENT CT CORPORATION SYSTEM
OR WHEREVER IT MAY BE FOUND
1999 BRYAN STREET SUITE 900 DALLAS TX 75201 - 3136

Attached is a copy of PLAINTIFF'S ORIGINAL PETITION

This instrument was filed on the 9th day of May, 2016, in the above cited cause number and court. The instrument attached describes the claim against you.

YOU HAVE BEEN SUED, You may employ an attorney. If you or your attorney do not file a written answer with the District Clerk who issued this citation by 10:00 a.m on the Monday next following the expiration of 20 days after you were served this citation and petition, a default judgment may be taken against you.

TO OFFICER SERVING:

This citation was issued on 12th day of May, 2016, under $\ensuremath{\mathrm{my}}$ hand and seal of said Court.

My Commission Expires July 07, 2019

Issued at request of:
CORONA, JESSE S.
521 N SAM HOUSTON PKWY E.
SUITE 420
HOUSTON, TX 77060
Tel: (281) 882-3531
Bar No.: 24082184

OF HARAGO COUNTY TO LONG TO LO

Cheir (Laurel

CHRIS DANIEL, District Clerk Harris County, Texas 201 Caroline, Houston, Texas 77002 (P.O. Box 4651, Houston, Texas 77210)

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DALLAS	County at 848 o'clock	A.M., on the 4	day of JUNE	<i>r</i>
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SWORN TO AND SUBSCRIBE	D BEFORE ME, on this 10	day of TUNE	2016	2/0
	SHARON JUSTICE BLACK Notory Public, State of Texas	Siwil	Notary Mobile	KLLIA

73246544*

N.INT.CITR.P

SENDER: COMPLETE THIS SECTION	COMPLETE THIS SECTION ON	DELIVERY
Complete items 1, 2, and 3. Print your name and address on the reverse so that we can return the card to you.	A. Signature	Ø Agent □ Addressee
Attach this card to the back of the mailpiece, or on the front if space permits,	B. Received by (Printed Name) Chris Wells	C. Date of Delivery
Allstate Texas Lloyds CT Corporation System 1999 Bryan Street, Suite 900 Dallas, TX 75201-3136	D. Is delivery address different from If YES, enter delivery address	n item 1% VD Ves
9590 9402 1780 6074 2610 51	3. Service Type □ Adult Signature □ Adult Signature Restricted Delivery ☑ Certified Mail® □ Certified Mail Restricted Delivery □ Collect on Delivery □ Collect on Delivery Restricted Delivery	☐ Priority Mail Express® ☐ Registered Mail™ ☐ Registered Mail Restricted Delivery ☐ Return Receipt for Merchandiss ☐ Signature Confirmation™

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PS Form 3811, July 2015 PSN 7530-02-000-9053

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6/16/2016 3:22:30 PM Chris Daniel - District Clerk Harris County Envelope No. 11187285 Sy: MARCELLA WILES

Filed: 6/16/2016 3:22:30 PM

Litigation Attorneys

JESSE S. CORONA

JESSE@THECORONALAWFIRM.COM

Office: 281.882.3531

Fax: 713.678.0613

June 16, 2016

Via Electronic Filing Clerk of the Court, Mr. Chris Daniel 201 Caroline St #420, Houston, Texas 77002

> Cause No. 2016-29993, Ronald and Guadalupe Mathis vs. Allstate Texas Lloyd's; RE:

In the 165th District Court of Harris County, Texas.

Dear Clerk:

Please be advised I will be on vacation on the below dates:

June 29, 2016 - July 6, 2016.

Please do not set any hearings or trial during the above-referenced times.

Thank you for your assistance and let us know if there is anything else you need from us.

Sincerely,

Jesse S. Corona

Attorney at Law

Case 4:16-cv-01915 Document 1-2 Filed in TXSD on 06/29/16 Page 26 of 31

6/24/2016 3:07:57 PM Chris Daniel - District Clerk Harris County Envelope No. 11329907 By: BEVERLY CHEVALIER Filed: 6/24/2016 3:07:57 PM

CAUSE NO. 2016-29993

RONALD MATHIS,	§	IN THE DISTRICT COURT
GUADALUPE MATHIS	§	
	§	
Plaintiffs,	§	
	§	
vs.	§	HARRIS COUNTY, TEXAS
	§	
ALLSTATE TEXAS LLOYD'S	§	
	§	
Defendant.	§	165th JUDICIAL DISTRICT

DEFENDANT'S ORIGINAL ANSWER

Defendant ALLSTATE TEXAS LLOYD'S files this Original Answer to Plaintiffs' Original Petition and would respectfully show the Court the following:

I. ORIGINAL ANSWER

Pursuant to Rule 92 of the Texas Rules of Civil Procedure, Defendant generally denies each and every, all and singular, allegation contained within Plaintiffs' Original Petition, and demands strict proof then by a preponderance of the credible evidence in accordance with the Constitution and laws of the State of Texas.

II. <u>PRAYER</u>

Defendant Allstate Texas Lloyd's prays that upon final trial and hearing hereof, Plaintiffs recover nothing from Defendant, but Defendant goes from here without delay and recovers costs of court and other such further relief, both general and special, to which Defendant may be justly entitled.

Respectfully submitted,

/s/ Roger D. Higgins

Roger D. Higgins

State Bar No. 09601500

John B. Reyna

State Bar No. 24098318

THOMPSON, COE, COUSINS & IRONS, L.L.P.

Plaza of the Americas

700 N. Pearl Street, Twenty-Fifth Floor

Dallas, Texas 75201-2832

Telephone: (214) 871-8200

Telecopy: (214) 871-8209

rhiggins@thompsoncoe.com

jreyna@thompsoncoe.com

ATTORNEYS FOR DEFENDANT

CERTIFICATE OF SERVICE

I hereby certify that a true and correct copy of the foregoing document was served by electronic file notification and/or facsimile to the following counsel on June 24, 2016:

Jesse S. Corona

Corona Law Offices, P.C.

521 North Sam Houston Pkwy E, Ste 420

Houston, Texas 77060

Office: (281) 882-3531

Facsimile: (713) 678-0613

jesse@thecoronalawfirm.com

ATTORNEY FOR PLAINTIFFS

/s/ John B. Reyna

John B. Reyna

6/29/2016 10:15:14 AM Chris Daniel - District Clerk Harris County Envelope No. 11391443 By: MARCELLA WILES Filed: 6/29/2016 10:15:14 AM

CAUSE NO. 2016-29993

RONALD MATHIS,	§	IN THE DISTRICT COURT
GUADALUPE MATHIS,	§	
	§	
Plaintiffs,	§	
	§	
VS.	§	HARRIS COUNTY, TEXAS
	§	
ALLSTATE TEXAS LLOYD'S,	§	
	§	
Defendant.	§	165th JUDICIAL DISTRICT

PLAINTIFFS' UNOPPOSED MOTION TO COMPEL MEDIATION

TO THE HONORABLE JUDGE OF SAID COURT:

COMES NOW, Plaintiffs RONALD and GUADALUPE MATHIS (the "MATHISES"), and moves this Honorable Court to compel mediation in accordance with Section 541.161 of the Texas Insurance Code, and Section 17.5051 of the Texas Business and Commerce Code. In support of this motion, Plaintiffs would respectfully show this Court as follows:

I. BACKGROUND

- 1. The MATHISES filed their Original Petition in Harris County District Court on May 9, 2016. Plaintiffs' Original Petition sought relief under both Section 541.161 of the Texas Insurance Code and Section 17.5051 of the Texas Business and Commerce Code, among others.
- Citation and Petition were served on Defendant, ALLSTATE TEXAS LLOYD'S,
 ("ALLSTATE") on June 10, 2016. Defendant filed its Original Answer on June 24, 2016.

II. ARGUMENT AND AUTHORITIES

3. Section 541.161 of the Texas Insurance Code and Section 17.5051 of the Texas Business and Commerce Code contain nearly identical language regarding compelling

mediation. Under both sections, a party may, not later than the 90th day after the date a pleading seeking relief under this subchapter is served, file a motion to compel mediation of the dispute.

- 4. Under both sections, the court shall, not later than the 30th day after the date a motion under this section is filed, sign an order setting the time and place of the mediation.
- 5. Under both sections, the mediation must be held not later than the 30th day after the date the order is signed, unless, the parties agree otherwise, or the court determines that additional time not to exceed 30 days is warranted.
- 6. Under both sections, the court shall appoint a mediator if the parties do not agree on a mediator.
- 7. Under both sections, each party who has appeared in the action, except as agreed to by all parties who have appeared, shall participate in the mediation and share the mediation fee, unless the amount of actual damages claimed is less than \$15,000. If the amount of actual damages is less than \$15,000, then a party may not compel mediation under unless the party seeking to compel mediation agrees to pay the costs of the mediation.
 - 8. This motion is unopposed by Defendant.

III. APPLICATION

- 9. This motion is brought within 90 days after a pleading seeking relief under either Section 541.161 of the Texas Insurance Code or Section 17.5051 of the Texas Business and Commerce Code was served.
- 10. Plaintiffs believe the parties can agree on a mediator. If not, Plaintiffs ask that one is appointed by the Court.
- 11. The amount of actual damages is more than \$15,000, so both Defendant and Plaintiffs shall participate in the mediation and share the mediation fee.

12. As this motion is <u>unopposed</u> by Defendant, no party would be prejudiced by the granting of it.

IV. CONCLUSION

13. Plaintiffs' unopposed motion is timely and satisfies the requirements of both Section 541.161 of the Texas Insurance Code and Section 17.5051 of the Texas Business and Commerce Code to compel mediation.

V. PRAYER

14. WHEREFORE, PREMISES CONSIDERED, Plaintiffs RONALD and GUADALUPE MATHIS respectfully pray this Court compel mediation of this dispute in accordance with Section 541.161 of the Texas Insurance Code, and Section 17.5051 of the Texas Business and Commerce Code, within 30 days of the filing of this motion, and grant them any such other and further relief, at law or in equity, to which they may be justly entitled.

Respectfully submitted,

THE CORONA LAW FIRM, PLLC

By: /s/ Jesse S. Corona

Jesse S. Corona Texas Bar No. 24082184 Southern District Bar No. 2239270 521 N Sam Houston Pkwy E, Ste. 420 Houston, Texas 77060 Telephone: 281.882.3531

Facsimile: 713.678.0613
Jesse@theCoronaLawfirm.com

ATTORNEY FOR PLAINTIFFS

CERTIFICATE OF CONFERENCE

I hereby certify that I complied with the conference requirement. On June 27, 2016, I conferred with opposing counsel on the merits of the issues contained in this motion, and opposing counsel has indicated that the motion is <u>unopposed</u>.

By: /s/ Jesse S. Corona
Jesse S. Corona

CERTIFICATE OF SERVICE

I hereby certify that on June 29, 2016, a true and correct copy of the foregoing was served on all counsel of record, via the state's electronic filing system, as follows:

Roger D. Higgins

Thompson, Coe, Cousins & Irons, LLP Plaza of Americas 700 North Pearl Street, 25th Floor Dallas, Texas 75201 Telephone: (214) 871-8200

Facsimile: (214) 871-8200 Facsimile: (214) 871-8209 rhiggins@thompsoncoe.com Via Electronic Service

John Reyna

Thompson, Coe, Cousins & Irons, LLP Plaza of Americas 700 North Pearl Street, 25th Floor Dallas, Texas 75201

Telephone: (214) 871-8218 Facsimile: (214) 871-8209 jreyna@thompsoncoe.com *Via Electronic Service*

By: /s/ Jesse S. Corona	
Jesse S. Corona	